London Sample Internship List – Hospitality

INDUSTRY DESCRIPTION

London is one of the largest and most visited cities in the world each year and as a result the hospitality industry is one that continues thrives throughout the calendar year. Students seeking placements in hospitality should be open to a range of tasks, showing a flexible approach to workloads. In addition a professional manner and work ethic will be imperative with the ability to show first class customer service skills with all client interactions.

Examples of Past Placements (Please note that the following sites are a brief cross-section of current CAPA internship host sites and should not be considered as a guarantied location for your placement. All internship & service learning placements will be dependent upon each individual applicant's application documents, prior experiences, demonstrated skills and their aspirations and goals).

Konditor and Cook	K & K and the Creative Director and owner, Gerhard Jenne has brought together a team of talented and imaginative bakers and decorators, devoted to creating delicious and amazing cakes that stay true to Konditor & Cook's personality. With 6 London based bracnhes, this award winning organisation provides personalised services in all of its shops as well as online. In recent years, K&K were hounoured to create the official celebratory cka efor Queen Elizabeth II Golden Jubilee.
D & D London	D&D LONDON owns and operates over 30 of the most famous restaurants in London, Leeds, Istanbul, New York and Tokyo. Their unique venues are perfect for romantic dinners, alfresco dining, large private rooms and wedding receptions. In recent years the restaurant group has gone from strength to strength, opening ten new restaurants in London, Japan and Denmark. D&D has also recently launched a new events business, Cinnamon Candy, and in 2012 opened a 80-bedroom hotel with two restaurants near Moorgate, as well as a warehouse conversion off Bishopsgate, all in the City of London.
Intercontinental Hotel Group	IHG is one of the world's leading hotel companies. They have 78,000 rooms in over 4,600 hotels in nearly 100 countries and territories around the world. They operate nine hotel brands – InterContinental, Crowne Plaza, Hotel Indigo, Holiday Inn, Holiday Inn Express, Staybridge Suites,

	Candlewood Suites, EVEN™ Hotels and HUALUXE™ Hotels and Resorts.
Mariott	Marriott International, Inc. is a leading worldwide hospitality company opened in Washington DC in 1927 by J. Willard and Alice S. Marriott. Today, Marriott International has nearly 2,800 lodging properties in 70 countries and territories around the world. This multinational organisation adopts the highest standards of HR operations and procedures.
Divino -Ice Italy	Divino – Ice Italy is a producer, importer and distributor of Italian high end frozen desserts. It operates between Italy and London and works with a number of clients in the London hospitality industry (restaurants, hotels, clubs, caterers, airlines).

POTENTIAL PROJECT OPPORTUNITIES

Project opportunities will be dependent upon the current needs within the organisation and the demonstrated skills and abilities shown by each intern. It is imperative to remember that project opportunities will develop over time and throughout internship placements. Projects may include but are not limited to:

Event management –Research & Data Analysis – Sales/Marketing Presentations – Business & Front-house Operations – Website Development – Client satisfaction Surveys – Business Development – Events Support – Creation of Promotional Materials – Social Media Development- Office Administration

TRANSFERABLE SKILL SETS

It is essential to maximise every opportunity within the internship placements. If tasks and duties are approached in a professional manner, interns can take away additions skills and abilities that will be of benefit to their personal and professional development. Transferable skills sets include but are not limited to:

Effective Communication – Accuracy & Attention to Detail – Independent Work & Self-Reliance - Teamwork – Administrative Skills –Information Gathering – Planning & Organisation – Problem Solving – Customer Service – Operational and Logistical understanding